

## PROMOTIONAL TERMS AND CONDITIONS

“Make the most of your home office. “Buy €25 worth of Trust products and receive a free Memo Mug!”

### General provisions

These promotional terms and conditions apply to the “Make the most of your home office. Buy €25 worth of Trust products and receive a free Memo Mug” promotion (hereafter: “the Promotion”) organised by Trust International to promote the sale of Trust products. The Organiser of the Promotion is Trust International B.V. (hereafter: “the Organiser”), a company registered in the Netherlands with company number 23078603.

### 1. Promotion

- The Promotion serves to promote Trust products (Products).
- The Promotion for Products will run from 09/11/20 to 20/12/2020 inclusive (hereafter referred to as: the Promotional Period).
- This is a temporary Promotion.
- The Promotion only applies to the purchase of one or more new products with a total purchase price of at least €25 which have been sold by sales partners of Trust in the Netherlands, Belgium, France, Germany, Spain, Italy, Greece, Norway, Sweden, Denmark and Finland.
- Second-hand, returned or refurbished products are excluded from this Promotion.
- The Free Gift may be claimed up to and including 03/01/21.
- Communication in relation to the Promotion is possible up to four weeks after the Registration Period has closed, up to and including 17/01/21.
- The Organiser reserves the right to stop the Promotion or to amend the Promotional Terms and Conditions at any time without stating its reasons for doing so. A revised version of the Promotional Terms and Conditions will then be placed on [www.trustpromotions.com](http://www.trustpromotions.com), stating the date of the amendment.

### 2. Participation

- All persons participating in the Promotion are bound by the provisions of these Promotional Terms and Conditions;
- Participation in the Promotion is free of charge;
- Participation in the Promotion occurs - after purchasing and receiving Products - by registering at [www.trustpromotions.com](http://www.trustpromotions.com)
- Participation in the Promotion is only possible by Participants who reside in the Netherlands, Belgium, France, Germany, Spain, Italy, Greece, Norway, Sweden, Denmark and Finland
- Each Participant may only participate in this Promotion once per €25 worth of purchased products, up to a maximum of five times, by completing his or her registration on the Promotion Website. Please note: the Participant must cover the costs of any phone or internet charges.
- In addition to personal information, a copy of the receipt must also be submitted. The proof of purchase must clearly show the date of purchase, the store in which the purchase was made and the total price of the Products.
- The submitted information is verified based on the date of purchase, the store in which the purchase was made and the purchased products. The uploaded proof of purchase must clearly show that the products were purchased within the Promotional Period.
- Trust does not accept any claims for products purchased on eBay or Marktplaats.

### 3. Free Gift

If the Participant satisfies all the Promotional Terms and Conditions, he or she is entitled

to a writeable mug (Memo Mug), with a volume of 220 ml, including 2 sticks of chalk. Please note: as far as this Promotion is concerned, when they're gone, they're gone!

- No cash alternative is available to the Free Gift.

#### 4. Details

- When participating, personal details and details of the Products will be requested.
- These details include: name, home address, e-mail address, date of purchase and sales channel. These details, unless stated or agreed otherwise, will not be used for purposes other than the Promotion.
- Once the Participant's details have been submitted and these details are correct and complete, the Organiser will send the purchaser of the Products the Free Gift at the end of the Promotional Period (from 04/01/20).
- The Organiser will strive to notify the Participant whether his or her registration has been approved or declined within two weeks of registering.
- If the request is approved, the Organiser will strive to deliver the Free Gift to the address stated by the Participant within 2 weeks of the Promotional Period ending.
- The Participant is responsible for the information submitted by him/her. By sending the information, the Participant declares that he/she is authorised to submit this information, that this information is correct and that this information in no way infringes on the rights or privacy of others.
- A natural person participating in a Promotion through a third party/intermediary does not qualify as a Participant. The Organiser reserves the right to exclude such persons/parties from Participation.
- The Organiser has the right at all times to ask a Participant to provide a copy of a valid proof of ID and the original proof of purchase.
- In the case of suspected fraud or unfair submissions, the Organiser may decide to exclude certain participants without stating reasons.

#### 5. Liability

- The Organiser, the auxiliary persons employed by the Organiser and/or third parties are not liable for any damage, direct and/or indirect, ensuing from or in any other way related to the Promotion.
- Printing, spelling, typesetting or similar errors may not be refuted and in no way constitute an obligation on the part of the Organiser.
- The Organiser is not liable for any damage (or consequences thereof) caused by technical or editorial errors or omissions that occur on the website, nor for any damage or consequential damage resulting from the use, presentation, provision or temporary unavailability of the website or links to third-party websites.

#### 6. Complaints or disputes

- This Promotion only applies to the Netherlands, Belgium, France, Germany, Spain, Italy, Greece, Norway, Sweden, Denmark and Finland, for Products purchased within the Promotional Period.
- The website [www.trustpromotions.com](http://www.trustpromotions.com) contains Frequently Asked Questions, so consult this first to see if your question has been included.
- Complaints about this Promotion and/or questions about this Promotion may be notified in writing at [promotions@trust.com](mailto:promotions@trust.com). Communication concerning the Promotion is possible up to and including one month after the Registration Period has closed.
- The Organiser communicates target times for inspecting and sending the Free Gift. The Participant may not derive any rights from the specified target times.
- The Organiser reserves the right to exclude Participants from the Promotion at any time, if it believes that the Participant has violated one or more participation conditions, has provided inaccurate or incomplete information or has in any other way acted in a legally inadmissible manner.

- By participating in the Promotion, the Participant declares that he or she agrees to the Promotional Terms and Conditions and to all decisions that the Organiser takes in relation to this Promotion. No correspondence may take place in relation to these Promotional Terms and Conditions.
- Trust International B.V. reserves the right to amend the Promotional Terms and Conditions and/or to terminate the Promotion early.

#### 7. Technical realisation

Kellerman Bureau in Actie provides the technical realisation of this website on behalf of Trust International B.V. The product purchases submitted by consumers via this website are processed by Kellerman Bureau in Actie.

Last updated 21/10/20