

GENERAL PROMOTIONAL COMPETITION TERMS AND CONDITIONS

“Let’s Go! Buy £20 of Trust products for a chance to win an e-bike worth £2.000*”

General

1. These promotional competition terms and conditions are applicable to the “Let’s Go! Buy £20 of Trust products for a chance to win an e-bike worth £2.000*” promotional competition (hereinafter referred to as ‘the Promotional Competition’) organized by Trust International to promote the sales of Trust products.
2. The Promotional Competition is organized by Trust International B.V. (hereinafter referred to as ‘the Organizer’), a company registered in the Netherlands under number 23078603.
3. The Promotional Competition is open solely to purchases of one or more new products to a total purchase price of at least £25 from one of the Trust sales partners in the United Kingdom referred to in these general terms and conditions. See section 26.
4. Second-hand, returned and refurbished products are excluded from this Promotional Competition.
5. Buy one or more Trust products between 17 August and 27 September 2020. To complete your claim you need to register with a copy of the sales receipt by no later than 12 October 2020. We will request the winner to produce an original sales receipt for the product(s) plus a photo of the original packaging. The product(s) must have been purchased in the period of the Let’s Go claim.
6. Surf to www.trustpromotions.com to submit your claim. Online order confirmations are not accepted.
7. Two winners will be selected for this Promotional Competition. Each winner will receive one e-bike with a value of £2000.
8. By taking part in this Promotional Competition, entrants declare that they consent to these terms and conditions. The Organizer and entrants are bound by these terms and conditions.
9. Entrants to the Promotional Competition must be aged 18 or over / Entrants under the age of 18 declare that one or both of their parents have given them permission to take part in this Promotional Competition. Trust employees are excluded from the competition.
10. This Promotional Competition is open solely to purchases made from selected Trust sales partners in the United Kingdom. Trust will not accept claims for products purchased from non-participating sales partners, eBay or Marktplaats.
11. Entrants may submit more than one entry, but will only have one chance to win an e-bike.
12. The internal organization may make use of the personal data of entrants to register them for the Trust newsletter when they have granted permission to do so at the time they submit their claim.
13. The Organizer will treat this data as confidential, process the data in accordance with privacy legislation and store the data securely. No data will be disclosed to third parties.

14. In order to participate in this promotional competition, the participant must answer an elimination question that can be presented online when they submit their claim. Participants only have a chance when elimination questions are answered correctly or as nearly correctly as possible.

15. The participant must use a valid email address and must verify it before submitting the form. If the participant does not receive a confirmation and the confirmation is not in the spam/junk folder, the email address may have been entered incorrectly. If a participant experiences the same problem when registering again, they should contact promotions@trust.com.

16. The prize (including VAT) for this Promotional Competition is an E-bike Cowboy worth £2000.

Purchases must be made between 17 August and 27 September 2020. To be won between 17 August and 12 October 2020. To win this e-bike, it is possible to participate between 17 August and 12 October 2020. Confirming your entry on the Promotional Competition site gives you a chance of winning this e-bike.

Selection of the winner and award of the prize

17. The winner will be selected impartially at the end of the Promotional Competition period. The draw will be held on Trust's instructions and will be attended by a civil-law notary. The Winner will receive personal notification that he/she has won the prize in an email sent on the day of the draw to the email address specified on registering for the Promotional Competition. No correspondence will be entered into about the result. The personal data will be used to hold the Promotional Competition and award the prize. Trust is entitled to disclose the winner's personal data to third parties involved in the Promotional Competition.

18. Trust is entitled to publish photo and video material from the award of the prize for advertising and/or marketing purposes.

19. The prize is personal and in the name of the winner. The prize will not be awarded on the refusal or non-acceptance of the prize or of the terms and conditions governing the Promotional Competition.

20. In the event that it has not been possible to contact the winner using the information given to the Organizer and/or the winner has not responded to the Organizer's notification that he/she has won the prize within 5 working days after the date of the draw then the winner will forfeit the prize and the prize will be awarded to the first alternate winner selected at the same time as the winner.

21. Any tax on games of chance to be paid on the prize will be settled by Trust and will not be charged to the winner.

22. The prize cannot be exchanged for cash or any alternative.

23. The Organizer reserves the right to refuse entries for or entrants to the Promotional Competition or withdraw the right to receive a prize, either before or after its award, in the event of a reasonable suspicion of unlawful influencing of the Promotional Competition, abuse or fraud.

24. This Promotional Competition is organized in accordance with the Code of Conduct for Promotional Games of Chance 2014.

25. After the award of the e-bike to the winner, the bike manufacturer will deal with any other matters (repairs, guarantee etc.). The bike manufacturer's general terms and conditions govern this Promotional Competition's e-bike prize.

Questions/complaints

26. Entrants to this Promotional Competition may lodge complaints about the award/non-award of a prize within 30 days after 27 September 2020. Complaints must be lodged, in writing, to promotions@trust.com. Complaints received after this date will not be processed and any rights of the relevant entrant will lapse. Entrants who have lodged a complaint in time will receive a written reply, with reasons, within thirty days after they lodged their complaint.

Final provisions

27. No correspondence will be entered into about the Promotional Competition terms and conditions.
28. The Organizer is not responsible for the availability of the products at the sales partner. Entries for the Promotional Competition must relate to purchases of products made during the competition period.
29. The Organizer cannot be held responsible or liable for malfunctions and/or errors in relation to the network, Internet sites, software and hardware, or for any incorrect entry and/or processing of entrant or entry data. The Organizer excludes all liability in this respect.
30. The Organizer is not responsible for misprints or typesetting errors in this site, folders or other communications. No rights can be derived from incorrect prize or other information.
31. The Organizer cannot be held liable for any loss arising out of or resulting from the Promotional Competition, the prize to be or that has been awarded, or otherwise. Every liability of the Organizer with respect to the Promotional Competition is excluded entirely and completely.
32. The Organizer is entitled to terminate this Promotional Competition, either in whole or in part, or to make interim amendments to these Promotional Competition terms and conditions when it is of the opinion that the proper course of the Promotional Competition is at jeopardy. No amendments will be detrimental to the entrants.
33. The Promotional Competition relates to purchases made from the participating sales partners:
- a. Argos
 - b. CPC
 - c. Lyreco UK
 - d. Wilko
 - e. Gift Universe
 - f. Shop Direct
 - g. Box.com

Technical realisation

34. Kellerman Bureau in Actie takes care of the technical realization of the Trust International B.V. website. Kellerman Bureau in Actie also processes the product purchases that consumers submit via this website.